

Eltham Jazz, Food & Wine Festival Accessibility Guide

This guide provides information about the accessible features and facilities offered at the Eltham Jazz, Food & Wine Festival.

We hope this guide will encourage people of all ages and abilities to enjoy the Festival and fully participate.

The Site

The Festival is situated across Eltham town centre and therefore the terrain is mostly flat and pavement. However, please note that the Town Square and Commercial Place maybe congested at times.

There are some slopes from the car parks to the Festival site but they are not very steep. There are also two ground-level car parks. Ramps are located close to any steps.

Please see the site map to locate the following facilities:

1. Accessible parking bays
2. Unisex accessible toilet facilities
3. Volunteer staffed Information Stand
4. First aid stand



Public transport, taxis and parking

Public transport and a taxi rank located close to the Festival site. There is also parking behind the Festival site. See the site map for their location.

Wheelchair recharge facility

There are several recharge facilities around the site. Ask at the Information Stand for their location.

Unisex accessible toilet facilities

There are two unisex accessible toilet facilities in the area. One is in Eltham Village Shopping Centre and one is next to Town Square and Pryor Street.

Traffic

The Festival site is closed to general traffic and is controlled by traffic wardens. Attendees will have to cross Arthur Street to reach Stage 3 on the Terrace. We encourage attendees to use the pedestrian crossings. The pedestrian crossing opposite the Eltham Village Shopping Centre will be manned by a traffic warden.

Drop off zones

There are several accessible car parks where attendees can be dropped off. A drop off zone between the Town Square and Arthur Street is marked on the map.

First Aid

There will be two qualified first aiders at the first aid stand throughout the event.

Information Stand

If you require any assistance or have any questions, there will be two volunteers at the Information Stand throughout the Festival. Hard copies of this guide and sunscreen are available at the Information Stand.

Water fountain and tap

There is a free water fountain and tap next to the Information Stand, by Stage 1 in the Town Square.

Reserved seating for people with disabilities

There are lots of seats and shade available next to the stages. There will also be a small area reserved for people with disabilities next to the Information Stand, opposite Stage 1 in the Town Square.

Feedback

Please see a volunteer at the Information Stand or email elthamjazz@gmail.com if you are able to provide any feedback of your experience at the Festival. We would love to hear any advice on how we can make the Festival more accessible.